Yak Dumpsters - Rental Agreement

Yak LLC · yakdumpsters.com · hello@yakdumpsters.com

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1. What you can be charged

The rental price is set when you book and shown in full before you pay. Four things can be charged after that, and they're the only ones. Weight: every rental includes up to 1 ton (2,000 lbs); anything over is billed at $0.04 per pound - $80 per ton - from the disposal facility's certified weigh ticket, charged after pickup. Return trips: $100 if our driver arrives and can't complete a delivery or pickup because the spot is blocked, a gate is locked, the path is impassable, the site is unsafe, or a required permit isn't in place. Prohibited material: if any turns up in your load, you cover the added disposal charges, handling costs and any fines passed on to us, at cost. Damage: repair or replacement if the dumpster is damaged or lost while it's with you. We'll tell you what a charge is for before we make it.

2. How you pay, and the card on file

Payment is collected online when you book, through Stripe. We never see or store your card details - Stripe holds them, we don't. By booking, you authorise us to charge that same card for the amounts in section 1 if they come due. Your dates aren't reserved until payment goes through; starting checkout holds them for 15 minutes, and if payment isn't completed the dates are released.

3. Cancellations, changes & refunds

Bookings are non-refundable. Your payment reserves the dumpster and takes those dates off the calendar for everyone else, so we don't issue refunds for cancellations, before or after delivery. What we will do is move your booking: contact us at least 48 hours before your drop-off and we'll reschedule you to any open date at no charge. Inside 48 hours, rescheduling depends on whether we can still fill the slot. If something has gone wrong, call us and we'll talk it through.

4. Your driveway, and where it goes

On every driveway drop we lay boards under the rails and wheels to spread the load. That reduces risk; it doesn't remove it. We're not responsible for damage to soft, unpaved or saturated ground; for pre-existing cracks, sealcoat wear or settling; for damage caused by the weight of a loaded dumpster on a surface not built to carry it; or for damage to anything below the surface, including septic tanks, drain lines, irrigation and utilities. You confirm you're allowed to put a dumpster where you've asked us to - that you own the property or have the owner's permission, and that no HOA or local rule forbids it. Give us a clear path to a solid surface with room for the truck to back in. Final placement is the driver's call on arrival, based on ground conditions, access, overhead clearance and weather: we may decline to cross a lawn or soft ground, ask to put it elsewhere, or decline to place it at all if it can't be done safely. Street or right-of-way placement needs a permit, which is yours to obtain and must be in place before we deliver. If any of this stops us completing the drop, the return-trip charge in section 1 applies.

5. What can't go in it

These may not go in the dumpster: tires; paint, solvents and other chemicals; appliances containing refrigerant; batteries; propane tanks and other pressurized cylinders; asbestos; wet concrete; wet dirt; and anything else classified as hazardous waste or refused by the disposal facility. You're responsible for deciding whether something counts as hazardous under federal or state law. The load also has to sit level with or below the top of the walls - we can't legally haul a load piled above them. If a load is over the walls or visibly overweight, we may ask you to remove material before we take it, at your cost, and you're responsible for clearing up anything that comes out.

6. While it's at your place

From the moment we set the dumpster down until we pick it up, the dumpster and the area around it are in your possession and control. You're responsible for keeping it safe and secure, and for what goes into it - including material put there by anyone else. A dumpster sitting in a driveway is sometimes treated as an invitation by passers-by, so keep the rear doors latched when you're not loading. Charges are billed to the person who booked, whoever put the material in. You're responsible for damage to, or loss of, the dumpster while it's with you - fire or burning inside it, cutting or welding on it, vandalism, theft, and loads that bend or puncture it. Ordinary wear is ours. Tell us as soon as you notice damage or that it's gone. It stays our property throughout: don't move, drag, lift, modify or sublet it, and don't let anyone else do it either.

7. Rental period

Rental length (any whole number of days from 1 to 7) is chosen when you book. The period runs from your scheduled drop-off date through your scheduled pickup date, both included. Need more time? Contact us before your pickup date. Whether we can extend depends on whether the dumpster is already booked, and we'll quote the cost before it applies.

8. Who you're renting from

These terms are the rental agreement between you and Yak LLC, a North Carolina limited liability company doing business as Yak Dumpsters ("we" and "us"). They apply to every booking made through this site. Questions before or after you book: (704) 702-6111 or hello@yakdumpsters.com.

9. Liability

You agree to cover us, including our reasonable legal costs, against claims arising from your use of the dumpster - injury to anyone at the site, damage to property, prohibited material, and anything that breaks a law or local rule. This doesn't cover claims caused by our own negligence. Our own liability for any claim connected to a rental is limited to the amount you paid for that rental, and we're not liable for indirect losses such as lost work time, project delays or lost income.

10. Legal

This agreement is governed by the laws of the State of North Carolina, and any dispute will be handled in the state or federal courts serving Union County, North Carolina. If either of us has to go to court to enforce it, the losing side pays the winning side's reasonable legal costs. This page is the whole agreement between us and replaces anything discussed beforehand. If any part of it turns out to be unenforceable, the rest still stands, and not enforcing something once doesn't give up the right to enforce it later.

11. Your electronic signature

Ticking the agreement box at checkout is your signature. By ticking it you agree to the version of these terms shown to you at that time, whether you started the booking yourself or opened a booking link we sent you. Your name, the date and time and the version number are recorded together as your electronic signature and stored with your booking. The version you agreed to is the version that governs your rental - later changes to this page don't apply backwards.